

Governors State University

Student Affairs and Enrollment Management: Reaching Vision 2020

Focus Area: Auxiliary Services & University Housing

Leader(s): Mushtaq Choudhary

Implementation Year: 2019-2020

Goal 5: Develop and implement assessment practices that will better inform decision-making

Objective 1:	Establish expectation that all major initiatives will have an assessment component and that all assessments will be analyzed with recommendations.
Action Items	<ol style="list-style-type: none"> All objectives will be reviewed to determine if formal assessment can be conducted Establish 3 meetings each semester to specifically review strategic goals/objectives and assessment plans
Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	<ol style="list-style-type: none"> Identify all initiatives that will be expected to have an assessment component Strategic goals/objectives will be updated after each meeting to reflect discussion and status of progress
Responsible Person and/or Unit (Data collection, analysis reporting)	<ol style="list-style-type: none"> ASUH TEAM Director ASUH will schedule meetings; ASUH Team members will update goals/objectives
Milestones (Identify Timelines)	<ul style="list-style-type: none"> Midyear End of the year
Desired Outcomes and Achievements (Identify results expected)	<ol style="list-style-type: none"> TBD ongoing
Achieved Outcomes & Results	<ul style="list-style-type: none"> Meeting held in October 2019 to discuss progress Decision made to have staff responsible for goal/objective to update on regular basis; In January will discuss progress and make any adjustments necessary Meetings held in March and April 2020 to discuss progress on goals
Analysis of Results	<ol style="list-style-type: none"> Ongoing Ongoing

Objective 2:	Administer a satisfaction survey to obtain feedback from residents on their experience living in University Housing in 2018/2019.
Action Items	<ol style="list-style-type: none"> Administer 2019/2020 Satisfaction Survey by April 17, 2020.

Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	<ol style="list-style-type: none"> 1. Analysis of 2019/2020 satisfaction survey will be used to inform creation of 2020/2021 goals/objectives 2. 2018/2019 survey responses will be analyzed with comparison to 2015/2016, 2016/2017 and 2017/2018 survey data
Responsible Person and/or Unit (Data collection, analysis reporting)	Director/Assistant ASUH
Milestones (Identify Timelines)	<ul style="list-style-type: none"> • March 27, 2020 – Survey monkey set up • April 17, 2020 – Survey administered • May 29, 2020 – Analysis completed
Desired Outcomes and Achievements (Identify results expected)	N/A
Achieved Outcomes & Results	N/A
Analysis of Results	This objective was not met due to the Governor’s state lockdown in March 2020.